

Communication Gifts

Participants in the Spring 2006 Professional Development Day were asked to think of someone at SMC who has a positive effect on the campus communication climate and to describe how that person's communication style was a positive force on our campus. 468 responses were received. They are listed here sorted alphabetically by name.

<p>Adams, Robert (Student Affairs administrator) 10 mentions</p>	<p>Ability and willingness to communicate on a variety of issues, patient and understanding. Always promotes mediation when conflicts arise, amiable, welcoming. Believes in speaking face to face, no e-mail discussion to solve problems, never raises his voice or says nasty things, is always pleasant. Encourages input, regularly scheduled meetings, open discussion. Has always communicated his dedication to student services and how he believes we can share in the responsibility for student success. He always speaks to me while walking across campus and fills me in on what is going on. His open door policy invites everyone in to talk, and he calls to see what is going on and listens to what I have to say. He is always there to solve all the issues pertaining to students. He religiously communicates the importance of mutual respect. I think his communication style is positive because he seems to value and acknowledge everyone, he takes the time to check in on people, demonstrates a genuine concern, and he treats everyone equally. Is a positive force because he is directly concerned about student affairs on our campus. He always introduces his colleagues to the campus at large. Open communication always positive and engaging.</p>
<p>Afolabi, Sadia (student)</p>	<p>Is able to listen, inspire and act - a budding leader seemingly always upbeat even when tackling difficult issues.</p>
<p>Agard, Sasha (Campus Police classified staff)</p>	<p>Keeps me informed about campus issues involved in negotiations and in things that help me.</p>
<p>Alcala, Celena (Welcome Center classified staff)</p>	<p>As a place and in one-on-one communication, they represent SMCs openness and support.</p>
<p>Allan, Doug (Life Science faculty) 2 mentions</p>	<p>Considerate, respectful and equitable communication and leadership style. He does return e-mail and keeps me posted about campus-wide events, helps provide materials, willing to meet and discuss problems, issues - offers solutions, offers support - forwards relevant-emails.</p>
<p>Anderson, Jamey (Physical Sciences faculty)</p>	<p>I am able to speak with him on various issues he is fair and balanced, he also relates well with students & supervises special projects student</p>

	club.
Anderson, Rebecca (Modern Languages faculty)	Friendly and open to students goes out of her way to make certain that her presentation in class is innovative and fresh. Advisor to a very active club, encourages students to explore, to enrich their knowledge of Spanish-speaking cultures.
Antrim, Brenda (Library faculty)	She is very good at sharing information about committee meetings and now the Women's College.
Arnold, Merle (Physical Sciences faculty) 5 mentions	Approachable, involved. Excellent communicator - works well with individuals, departments. and admin. Friendly and cordial. Great attitude, respectful of faculty. Keeps us informed about all events campus wide via e-mail and telephone as well as in person.
Associated Students Directors	"Because the student directors have taught me never to stop dreaming and setting goals with enthusiasm and energy - wow!".
Avila, Luz (AET classified staff)	Very helpful to students.
Baghdasarian, Garen (Life Science faculty)	Loves his job/students more than air.
Baird, Barbara (Communications faculty) 5 mentions	Advisor to the campus newspaper helps communication on campus. Brings student communications and perspective to the campus. Keeps the department members informed about many activities reflecting the entire campus We look forward to her weekly e-mails. Manages to communicate so effectively to faculty in five disciplines. Treats everyone with dignity, warm friendly manner allows open communication, encourages students to contribute, uses constructive criticism; dignity and democratic way.
Bays, Charles (Campus Police classified staff)	Good leader, good listener and planning person skills and experience working with college community.
Bell, Vernene (English administrator)	Always pleasant and accurate re SMC matters and has general good sense.
Benson, Brenda (Counseling administrator) 9 mentions	All three have this in common: they listen really well consider seriously what we in our department have to say and do their best in communicating our needs and thoughts to others. Brings out positive side of even the most negative news; gives equal weight to all sides – makes people feel their thoughts and ideas are taken into consideration. Caring, democratic proactive student centered. Communicates to her department what's going on and does it in an optimistic and positive way. Works to communicate with admin to present ideas that will positively affect our students. Down to earth to everyone always has

	time and communicates with honest feelings and high level of knowledge to everyone. Keeps the Counseling Department aware of what is going on and keep the goings-on of our department transparent. Quick to recognize and credit good work Open to new ideas and rally listens. Shares info in a democratic, open and positive way! 2-way communicator - we feel heard! She does a great job in meetings taking notes so she can communicate back to her counseling staff.
Black, Russ (Telecom classified staff) 2 mentions	Assists when computer problems arise. Great peoples skills, helped everybody with problems.
Blaydes, Benny (EOP & S faculty)	I love his e-mails they are so informative.
Bolandhemat, Fariba (CSIS faculty) 2 mentions	She listens to what you are saying before she gives you feedback.
Borghei, Suzanne (History faculty)	Excellent instructor communicates well with students positive attitude, very helpful.
Bowman, Cheryl (Academic Affairs classified staff)	
.Bradford, Sherri (Counseling classified staff) 2 mentions	Encourages and produces leaders form students, especially African-Americans. Open warm and inviting, listens to students keeps everything positive, excellent communication skills.
Brown, Greg (Facilities administrator) 2 mentions	Always pleasant and honest about all the growth at the college facilities. Communicates interdepartmentally the status of projects events and meetings about them.
Brown, Patricia (Human Resources administrator)	Wonderful facilitator and communicator - always has time for you.
Buckley, Alan (History faculty) 2 mentions	Clear writing style quick response to any documents, meeting minutes, etc.
Burnett, Sandi (Disabled Students Center faculty)	Good communicator.
Burson, Patricia (Library faculty)	Very accessible and easy to talk to.
Caldwell, Lin	

(President's Office manager)	
Cancilla, Warren (Reprographics classified staff) 7 mentions	Always cheers you up. Always positive attitude good sense of humor great problem solver he really likes people and lets you know it! Friendly competent, tolerant with late submission. Humorous thoughtful. Open warm caring helpful problem solver with a sense of humor. Outgoing warm communicative helpful. Provides excellent customer service to all in professional and personable manner, is a very positive and pleasant person.
Cano, Dan (English faculty)	Good communication skills listening and understanding world events, campus issues and relating to student needs.
Cardwell, Ingrid (Life and Physical Science Departments. classified staff) 5 mentions	Facilitates communication among offices on campus communicates with students, faculty, staff in a warm but professional way. First person students encounter looking for faculty; official greeter to all. KEEPS the science department running smoothly. Resourceful and accommodating. Answers even questions when responses are self-evident; never condescends, amiable, tolerant. She will have advice and direction wherever it is needed or asked for within the department. She makes new faculty welcome by explaining various procedures to getting things done on campus.
Casborn, Edgar (Operations classified staff)	Lead custodian.
Casillas, Cesar (Financial Aid classified staff) 2 mentions	Very good at processing and appointing students with financial aid. Offers attention to students who need to be hired. Always gives necessary info related to federal work students. Never fails to return a call. Very helpful with students always willing to go the extra step enjoys working at SMC.
Chandler, Fran (Business faculty) 2 mentions	Deals diplomatically with faculty who have different views. Frank and direct, informed.
Clark, Gerry (CSIS faculty)	Makes everyone feel welcome. Welcomes questions, explains patiently. empathetic.
Collier, Anna (KDR faculty)	Persistent. Liaison between athletics and KDR departments.
Cue, Jose (Counseling faculty)	Why? - compassion, genuine concern, integrity, sense of humor, accessibility, flexibility.
Cutler, Ellen (Disabled Students Center faculty)	Makes sure that any technology is accessible to the students very knowledgeable positive respectful and very accessible to staff, faculty and students.

Danzey, Ida (Nursing faculty) 2 mentions	Always available to talk, problem solve, listen. Willingness to be open and share what's on her mind even when it is not what people want to hear.
Dehkhoda, Abbas (CSIS faculty)	Positively communicating ideas within our department.
Del Piccolo, Guido (Social Science faculty)	Leading efforts to promote interdisciplinary studies at SMC includes inter-faculty communication.
Del Valle, Patti (Counseling faculty)	Without her help I do know many Latino students that would not have moved on with their studies if it were not for her loving care and positive attitude!
Dever, David (Bookstore manager)	Able to work thru a wide variety of requests placed on him, easygoing manner.
Devine, Tiffany (Physical Sciences classified staff)	Humble, gracious, positive.
Donner, Tom (Past interim President) 3 mentions	Easy going, flexible, listens. Open mind to ideas. Willingness to solve problems and move on. Respects classified and faculty. Works to get things done. I think he does his best and keeps a positive attitude.
Dossett, Gordon (English faculty) 4 mentions	Encourages participation and equal exchange of ideas. Good communicator. He articulates well and constructively addresses issues facing the college.
Elliot, Kiersten (Admissions administrator) 2 mentions	New to admission and records - very helpful. Schedules meetings to inform us of latest changes and rules.
Erickson, Maria (Modern Languages faculty) 2 mentions	Helps faculty in her department communicate with students through e-companion Always available to answer questions and provide suggestions. Keeps me informed with programs, updated information in the department.
Feiger, Tina (Counseling faculty) 3 mentions	Always open to anyone asking questions - if she doesn't know the answer she'll find out who does and follow up on it. Open to students faculty and staff.
Felix, Emerita (Academic Affairs classified staff)	
Figueroa, Irma (Cosmetology faculty)	As a new member she has been very helpful in communicating and informing me about the events taking place at SMC such as flex hours.
Finch, Lee (Counseling faculty)	Humble, gracious, positive.

Fonseca, Mary (English faculty)	Has an effect on the campus communication climate.
Forbes, Georgia (Health Science classified staff)	Communicating with the students in both nursing and disabled student center. She is very adept at making people comfortable.
Gantner, Donald (History faculty)	Excellent instructor communicates well with students positive attitude, very helpful.
Gettleman, Carl (Academic Computing classified staff) 4 mentions	Goes straight to the core of the problem and articulates it, part of the solution. He helps me understand what my contract says and how I can fulfill my duties more successfully. He makes me and other classified feel they have a safeguard against abusive supervisors. Speaks the truth, exposes corruption in the HR department; (several people targeted for speaking out).
Girard, Don (Marketing manager)	His marketing materials communicate off campus to let all know the myriad of activities and programs offered, reaches a mass audience.
Godbold, Cecil (Reprographics classified staff) 3 mentions	Always follows up to my various departmental requests. Knows my needs and will call to verify my requests that are anomalies or differ from the norm. Outgoing warm communicative helpful. Thorough competent good attitude and humor kind.
Goldberg, Earl (Maintenance classified staff) 2 mentions	Friendly and always happy and smiling. Takes the time to go in depth and answer my questions (I'm new) Goes beyond the question.
Gonzalez, John (Academic Affairs administrator) 2 mentions	Flexible, communicates ideas well, acts to facilitate goals, cares about the students and their welfare. Great leadership and teaching skills.
Grass-Hemmert, Nancy (Communications faculty) 9 mentions	Because she cares. Focus is positive! Great speaker, brings us all together. Makes the students and me want to be open with words and their own thoughts Helps me see the positive aspect of almost everything. Works hard to no end to make people happy before herself.
Green, Pat (Business Services classified staff) 2 mentions	Easy to communicate with and does a great job with her advice and explanations She has the same attitude towards all people on campus. She does a great job and works hard at it. Effectively works to fulfill interests and needs of coworkers and staff in other departments Works cohesively with others great enthusiasm and sense of humor.
Green, Terry (Math faculty) 2 mentions	Always smiling very pleasant very positive comments, makes math less intimidating. Wants students to overcome math block!
Greenberg, Ana	Always positive gets to the bottom of every problem before making

(Career Services Center classified staff)	judgment, patient, bilingual. She is so friendly and inclusive.
Gugliemo, Laurie (Counseling faculty) 7 mentions	Mutual respect towards others and an advocate for the department. Good communicator always responds in a caring and thoughtful manner; responsive to e-mails. Keep the counseling department aware of what is going on and keep the goings-on of our department transparent. Makes sure all counselors have same, accurate information you don't encounter" changing the rules" midstream with Laurie she has an open door to hear concerns and idea. A gentle strength and true leader Many in management roles could learn from her. Responsive positive very open. Responsive to e-mails available in person, answers questions with patience and clarity, friendly, updates departments. on regular basis about important issues. Very inclusive and she is able to place a positive spin on negative news; always trying to bring services to students even when it involves changing standard practices good communication style.
Hall, Maggie (Emeritus College administrator) 4 mentions	Direct, firm, hands-on, in your face; friendly. Good communicator returns calls timely and good follow through with requested information. Keeps everyone informed at Emeritus and has put together a great varied program through the college's years of development. Keeps us updated with news and how we should deal with students' needs.
Hall, Teresa (Counseling faculty) 2 mentions	Excellent communicator great sense of humor knows how to tell it like it is in a way people can hear it. Great counselor.
Hanrahan, Cecile (EOP & S faculty) 2 mentions	Connects with students potentially in need of friends. Helpful and pleasant to be with.
Harclerode, Janet (ESL faculty) 6 mentions	Very efficient chair continuously information, cooperative tone. Dedicated to improving learning opportunities for students and faculty and communicating with other departments. Informs department members of the "whole picture" not just bits and pieces. Regularly communicates about updates, processes and many accomplishments we have achieved under her progressive leadership. She integrates part timers in all department issues, her door is always open. Understands issues at the college and can explain them clearly - she is friendly and truly has students' best interests at heart; creates an atmosphere of cooperation and enthusiasm about getting things done.
Harcourt, Nick (KCRW DJ)	
Hendricks, Phil (Payroll classified staff)	One of the most unpopular people on campus, abrasive, outspoken, critical and cynical, but without his insistence that classified staff have

	full participation so much of what is happening now would not have been possible. Lived with unpopular position to change a climate of exclusion.
Hodge, Jon (Earth Sciences faculty)	Through the planetarium shows and the website he reached students, staff and faculty and the public.
Hyatt, Rhonda (Athletics administrator)	Leadership.
Iles, Dwayne (Operations classified staff)	
Jara, Ana (International Students classified staff)	Active in Pico Neighborhood and Latino community. Goes out of her way to be there for the international students she works with and the students of Santa Monica. She is a true student advocate.
Jauregui, Richard (student)	
Jerry, Gina (CSIS faculty) 2 mentions	Quick response, effective e-mails, listens and communicates back. She is a great communicator she brings all kinds of information into our meetings.
Jimenez, Martha (Human Resources classified staff)	She is always happy to answer any questions regarding school contract and job opportunities.
Johnson, Joyce (Human Resources classified staff) 2 mentions	Listens carefully and directs people to correct information source She also walks around the campus after work to check on how people are doing. Very kind and considerate people who are always very helpful to me when I need their help.
Johnson, Trena (Athletics/KDR classified staff)	Always ready to help and wants to help others.
Jones, Jennifer (Campus Police classified staff)	Works the front office handles calls to SMC PD and gives out keys.
Jones, Larry (Photography faculty) 2 mentions	His communication style is unique and also the glue that makes the Photo Department strong.
Katherine, Amber (Social Science faculty)	She always speaks her mind clearly expresses feelings, thought, and enthusiasm, she makes me want to talk!
Kawaguchi, Lesley (History faculty)	Bringing out issues affecting campus community and trying to find common ground and having student success be to the forefront.

Keith Ogata, Darryl (International Ed classified staff)	Communicates clearly with international students using concrete examples and simple words (Maybe he teaches speech?).
Kelly, Cindy (Science LRC classified staff)	Instantly informs library staff of problems.
Kerwin, Patrick (Counseling faculty)	Well-informed, provided vital information to my educational success.
Kidd, Jo (KDR faculty)	Is always doing god things.
Kline, Peggy (Physical Sciences faculty)	Keep faculty up to date with computing resources and also on issues we as faculty are facing in our classes.
Kluckhohn, Lucy (Life Science faculty)	Open to students, faculty and staff.
Lab Techs @ AET (AET classified staff)	Communicates about the use of technology and software packages to students and faculty.
Lauer, Leroy (Payroll classified staff)	He has excellent follow-through always goes beyond, explains with patience.
Laurence, Joann (English classified staff) 2 mentions	Is available to answer any questions that I have ever had about the college and goes out of her way for students and faculty all day every day. Keeps everyone in department informed despite the many there are, uses different forms of communication.
Lawson, Randy (Academic Affairs administrator) 2 mentions	Tries to insure information is communicated in a balanced and positive manner and within a broader context.
Le Duc, Maggie (Athletics faculty)	Caring giving and open, a very positive role model of instruction.
LeBlanc, Erica (Continuing Education administrator)	Straight-forward communication style, clear, all around hard working and efficient.
LeDonne, Helen (Cosmetology faculty) 3 mentions	Fair, balanced with staff, lays out her agenda and lets you implement it in your own style and pace. She is always asking what our department needs are and she gets it done! She has a good rapport with everyone on campus and her peers.
Lee-Lewis, Sherri (Human Resources administrator) 5 mentions	Always available via phone or e-mail to answer questions, responds immediately. Has made me and others who have to interact with HR feel welcome since Day 1! Positive helpful, knowledgeable. She was great when I applied for the faculty position She was able to provide the

	information that really attracted me to come to this college. Very kind and considerate people who are always very helpful to me when I need their help.
Levine, Steve (Media Center classified staff)	Supportive of ideas, tries to find solutions.
Lopez, Gloria (Health Office faculty) 4 mentions	Friendliness - treats everyone equally. Listens well and works effectively towards solutions by setting example.
Manion, Fan (Math faculty) 15 mentions	Good communicator, manages a difficult department with tact and finesse. Always communicates in a positive manner in dialogue and e-mails Always patient with students coming to office. Never gets angry no matter how dumb the questions. Communicates well with faculty and administration. Listens to any issues. Communicates well. Consistently keeps the department informed and up to date on important matters via e-mail and written communications. Consistently keeps the math department informed of various activities and events great to small. Door is always open, always willing to take a minute, kind and accessible. Extra effective in keeping everyone dialed in to all activities relating to math on and off campus always and very often takes the time to communicate student concerns to instructors. Is an effective communicator she is a wonderful listener and a caring person with a lot of patience. These qualities are essential to being a great communicator. She is an example to all. She is down to earth in helping the instructors and the students in need. She makes you feel wanted in life. Works very hard in handling questions from adjunct and faculty. Communicates across campus and within department and always willing to make contacts and share info. Organized, plans well, allows for effective communication.
Mark-Walker, Charles (Graphics Center classified staff)	Updates me on progress on my needs, emails me and often phones me on my cell.
Martin, Luis (Receiving classified staff)	Very helpful, on the front lines both on and off campus.
Martin, Mona (Library administrator) 5 mentions	Always attends meetings and conveys it all to her staff in the library; friendly. Mentor, supports new initiatives, shares how to get things done. Mona makes my scheduling my class into the library so easy. She welcomes students to the library; great with faculty.
Martinez, Marvin (Planning and Development administrator)	Always positive and respects others. Professional, using time at work efficiently.

Masada, Richard (Physical Sciences faculty)	Listens and cares.
Mason, Ken (History faculty) 2 mentions	Good listener. Promotes effective regular exchanges of information within department.
Media Center Staff, (classified staff)	They try to get job done even at the last minute are friendly and responsive, offer info about news on campus that keeps us aware of bigger picture.
Miller, Eileen (Campus Police manager) 2 mentions	Honest. In charge of all security concerns on campus.
Mirsky, Anne (Academic Computing classified staff)	
Moassessi, Mitra (Math faculty) 3 mentions	Accurate, concise, cuts to the chase, not afraid to take a stand. Chief negotiator for Faculty Association and articulately expresses logical, financial advice suggestions for the betterment of faculty at SMC. She tells the truth about the college budget.
Muhammad, La Rue (Comm. and Psych Departments. classified staff) 6 mentions	Diplomacy, grace, organization, generosity, humor, knowledge, patience. Effective, concerned, very helpful, and efficient. Helps me find everything - gave guidelines about her time. Is very detailed and specific in sending information through e-mails that keep the Communications Department informed. Keeps the flow going from faculty to students.
Muller, Katharine (External Programs administrator) 2 mentions	For always being there for her staff and for being a doer and backing up her staff and keeping them informed. Goes straight to the point.
Munoz, Angela (Admissions classified staff)	Always returns my call and is patient with me.
Murphy, Jim (Physical Sciences faculty)	He has made a magnetic difference, and he is advisor to Chemistry Club.
Murray, Don (Math faculty)	Outstanding wonderful lecturer.
Nakamura, Leroy (Media Center classified staff)	Always available to help arrange for media needs.
Nannini, Dan	Love his frequent, humorous e-mails with important info for counselors

(Counseling faculty) 4 mentions	and students. Plus he always responds quickly and thoroughly to questions. Supportive, a true leader and a great boss. Doing a great job and has a positive attitude. Very motivated in making transfer materials and information available via internet for students 24 hours a day.
Nasr, Waleed (Academic Computing classified staff) 6 mentions	For Missed Information. Helps faculty who need assistance- in a patient manner. Manages eCompanion promptly and responsively; always positive. Missed Information: they help me stay connected to the professional and personal milestones for SMC faculty and staff. Welcomes drop-in questions and email and phone. His open door policy is great.
Neal, Stacy (Financial Aid classified staff)	Her communication style is positive because she is friendly puts everyone at ease and she is very knowledgeable about her field of responsibility.
Nemeth, Pam (ESL classified staff) 2 mentions	Deals extensively with students and faculty and is both straight forward and friendly. Secretary - always clear friendly extremely patient willing to see/understand the other person's point of view.
Neveau, Judy (Community Relations manager) 5 mentions	Always striving to draw the entire SMC and Santa Monica community together. Brings incredible outside groups and speakers to this campus. She is always upbeat. Campus communications. Does a wonderful job with campus events. Knows people by name and introduces people, greets, welcomes and respects people at all levels of the campus community; upbeat and creative, stops and says hello to everyone.
Ortiz, Joann (SMC Foundation administrator)	Supports faculty and students with funding and chairs of excellence and scholarships.
Penchansky, Judith (Student Services administrator) 3 mentions	Always available, totally honest, seems to know what's happening on campus, clear and to the point. Even tempered and fair, remembers college's mission in her dealings, speaks clearly and calmly and is responsive to everyone. Positive and practical. Is able to diffuse many potentially difficult situations with students and faculty and staff - quite remarkable.
Peterson, Jeff (Operations manager) 3 mentions	Because he is my boss. He knows how to let the faculty as well as students know where his employees are coming from and what we have to overcome in our department. Keeps the college clean.
Phillips, Dave (Psychology faculty)	Warm, generous, open, professional.
Pierce, Vinnessa (Welcome Center student worker)	As a place and in one-on-one communication, they represent SMC's openness and support.
Portal-Purdy, Jackie	She is always ready to help both students and staff and faculty.

(Theatre Arts classified staff)	
Postmaster, (Network Services classified staff)	For facilitating e-mail: direction, clarity for quickly and thoughtfully responding and answering questions.
Powers, Ann (Library classified staff)	Shares library news and items freely with colleagues and departments.
Preciado, Christina (Social Science faculty)	She brings support every time she comes to my office. opens me up to other possibilities -.
Price, Jody (SMC Foundation classified staff)	Returns phone calls; very kind.
Quevedo, John (Math faculty)	Faculty advisor of AGS, fantastic job in communicating with everyone.
Quinn, Bill (Operations classified staff) 2 mentions	Open, listens to others opinions, always available unbiased in delegating assignments.
Randall, Toni (ESL faculty)	Keeps up the ESL website info for students/faculty prospective students about the program.
Rankin-Scales, Vivian (Emeritus College classified staff) 3 mentions	Her patience and clarity has been needed for the teachers and students at Emeritus. She has a great overview of activities and is able and eager to communicate with faculty, staff and students when the dean is unavailable - good communicator. Supportive, helpful, organized, patient.
Redd-Walker, Beverly (Bundy classified staff)	Provides comprehensive orientation for new staff printed copies of class roster for 1st day knowing we wouldn't get official copy in time.
Reich, Ellen (Malibu faculty)	Brings out the creativity in adults.
Reprographics (classified staff) 3 mentions	For services. "Richard, Cecil, Warren and Rigoberto - positive helpful and friendly". All of them: personal warmth and approach for assisting faculty and a professionalism about their job.
Roche, Audrey (Business faculty)	Keeps me informed about problems of teaching after retirement.
Rodriguez, Nuria (Physical Sciences faculty)	Always willing to share her expertise great impact on student learning.
Rodriguez, Teresita (Admissions administrator)	Enrollment automation.

Rojas, Anna (Library classified staff) 2 mentions	Absorbs and disseminates to all especially to students, with patience. A great troubleshooter and a fountain of knowledge and a nice person. Answers questions and doesn't make people feel stupid.
Rojas, Dan (Telecom classified staff)	Works across campus lots of people know him, good relationships in the school community.
Roney, Herb (Board of Trustees)	Really devotes himself a good deal of his life to the college knows the college well.
Roque, Elaine (KDR faculty)	Knowledgeable and upbeat.
Rose, Lisa (President's Office classified staff)	Filled with knowledge and understanding.
Rosenloecher, Bernie (Maintenance classified staff) 2 mentions	Positive attitude can express ideas able to talk to anyone. Willingness to be a diplomat and try to represent and give attention to all sides of any issue.
Russell, Rick (Psychology faculty)	Clear, diplomatic, humor.
Schultz, Christine (Social Science faculty) 2 mentions	Responsive, polite, gets executive committee access to Jonathan Club so peasants can mix with the swells. She keeps all profs including adjunct up to date on faculty and other relevant happenings. She gives us plenty of time and good directions on completing paperwork, etc. Also she is always happy to meet and quickly responds to requests.
Schwartz, Judy (Planning and Development faculty) 5 mentions	All three have this in common: they listen really well consider seriously what we in our department have to say and do their best in communicating our needs and thoughts to others. Always respectful, supportive, problem solver, practical, students needs are her highest priority. Good communicator. Knows many people on campus and is frequently calling them on the phone to problem solve. Warm, direct, funny, honest, intelligent.
Selby, Bill (Earth Sciences faculty)	He is quick to praise others rather than shine the light on himself very positive and supportive.
Semere, Mario (Art faculty) 2 mentions	Easy to talk to, discusses multiple topics at lunch, jovial, nice, knowledgeable, friendly. Outstanding, wonderful lecturer.
Serikawa, Jim (Media Services classified staff) 3 mentions	Able to hear and to effectively respond to the needs of everyone he encounters. Always willing to help solve media issues if he can't solve, he always knows whom to ask. Keeps media/communications working. Friendly helpful creative always positive attitude.

<p>Shimizu, Jeff (Academic Affairs administrator) 11 mentions</p>	<p>Why? - Compassion, genuine concern, integrity, sense of humor, accessibility, flexibility. Always respectful willing to listen, responsive, great resource for all sorts of questions. Approachable and consistently responsive to expressed need. Gives honest feedback refrains from judgment and respectful. Clear and concise with information. Honest and fair. Open direct, honest, accessible. Supportive, warm, friendly, hard worker, honest man. Very open to all voices and makes everyone at every level feel heard. Very supportive open to new ideas, easy to talk to, simply direct. Remains neutral yet provides guidance, honest, straight forward, responds when contacted, supportive listener.</p>
<p>Simmons, Brenda (Counseling faculty)</p>	<p>Employee relations.</p>
<p>Simpson, Lantz (English faculty) 2 mentions</p>	<p>Communicates campus issues to the Faculty Association. Strong communication skills, even tempered, considers every viewpoint, has a sense of humor and leads by example, encourages others, is knowledgeable, knows his subject.</p>
<p>SMC Telephone Operators, (Telecom classified staff)</p>	<p>They are first person public "meets" when they call College, they are kind, helpful and gracious.</p>
<p>Smith, Bruce (Public Information manager) 40 mentions</p>	<p>All information through e-mail and therefore almost all comes from him. Although I rarely read them, this is the only person's messages that I see regularly communicating information about the College. I wish there was more. Always passing thru and always stops to talk about everything plus chit-chat about your day! Always sends e-mails letting us know what is going on at SMC. Because he keeps the college informed in a positive way about events and community life. Because he cares about all aspects of campus life. Brings positive news of achievements to everyone, has an attractive and easy to read newsletter. Bruce is excellent spokesperson for SMC, his calmness and effectiveness to get the message across is wonderful. Campus communications. Campus missed information: news, deaths, faculty accomplishments; department playwright - my students saw his work. Email with all the information we need. For the Missed Information should have a column in a newspaper! And an Editorial. Friendly, thorough, up to date, full communications reaches out to all. Friendly, positive attitude always both in e-mails and in person. Good emails to give info to the campus community. He gets out a lot of information but it never seems overwhelming - he is brief but clear. He sifts and disseminates information we need to know; is knowledgeable, accessible and personable. I know what's going on because of his e-mails. I work in the admin building and wouldn't know anything about the campus if it were not for Bruce's e-mails. Interested in disseminating information on my dance project when literally no one of influence on campus was. Is an obvious choice. Its his job but he does it well and adds journalistic talent to his writings. Keeping electronic</p>

	<p>communication alive and meaningful throughout campus. Keeps the campus informed of current events and happenings via internet. Lets us know what is happening. Missed Inform is very helpful; Bruce always has a positive and upbeat outlook which is contagious. Missed Information: they help me stay connected to the professional and personal milestones for SMC faculty and staff. Newsletter that come from and through him. Person who communicates to all of us about what is going on on campus! Positive and enthusiastic with Missed Information. Positive effect on campus communication. Provides excellent information about a wide range of events and campus information, always willing to disseminate information. Public Information guru. Timely facts with a flair and shares info and knows everyone on campus and talks to them. Updates the campus through well written-mails open to input from anyone at the college. Via e-mail gets info out to everyone in the same way campus wide. We all receive daily e-mails from Bruce on meetings, activities, general news. With online newsletter everyone is informed of positive events.</p>
<p>Smith, Robin (Counseling faculty)</p>	<p>Always welcoming opinions, feedback - is impartial, never refuses assistance if asked.</p>
<p>Smith, Shane (Math faculty)</p>	<p>His willingness to express unpopular opinions stimulates debates!</p>
<p>Smith, Toni (Modern Languages classified staff) 5 mentions</p>	<p>Always e-mails us about important events in our department. Communicates well with everyone. She contributes a lot! Has very nice communication skills and remarkable style. Informative efficient and available. Modern language lab very student oriented helps students find their way thru the maze of obstacles be it needed in counseling, admissions, classes, etc.</p>
<p>Sosa, Gayle (Facilities classified staff)</p>	<p>Communicates with each person in a way that relates to that person's individual style and needs - very caring, genuine.</p>
<p>Spain, Edie (ECE faculty) 3 mentions</p>	<p>Why? - Compassion, genuine concern, integrity, sense of humor, accessibility, flexibility. Always there to help with child-rearing questions. Bright enthusiastic hardworking role model for our ECE students visionary networker positive outlooks.</p>
<p>Staff of the Corsair</p>	<p>For keeping the campus community informed.</p>
<p>Stahl, Howard (CSIS faculty)</p>	<p>Interdepartmental communicator, liaison to union.</p>
<p>Sterr, Susan (English faculty) 14 mentions</p>	<p>Clarity and calm and sensible. Doesn't dwell on negative. Friendly and supportive to students and faculty always makes time for people. Good listener excellent role model, very giving. Keeps part-timers informed by e-mails and minutes of department meetings for those of us who teach elsewhere. Supportive. Keeps us informed about college and</p>

	<p>department issues, relevant cultural events: theater, readings, exhibits; also visits patiently and cordially with individual faculty Truly open, courteous informative flexible -. Leaders within our department, communicate general as well as detailed info to faculty. Open and honest. But more than anything, trusting of part-time faculty and values their presence. Open door policy always available supportive of new ideas always smiling. Open door policy for faculty or students always willing to help out. Patient and graceful communicator always responsive and respectful. Positive effect on campus communications department meetings are very inclusive and good use of email too. She is a good listener. Empathetic direct and to the point. Calming. Very personable, respectful, focused, caring, concerned.</p>
<p>Stevenson, Jean (Malibu faculty)</p>	<p>Brings out the creativity in adults.</p>
<p>Stiles, Chris (History faculty)</p>	<p>Addresses student success in as well as outside his classrooms.</p>
<p>Stromberg, Harvey (History faculty)</p>	<p>Great lecturer and communicates very well.</p>
<p>Tahvildaran-Jesswein, Richard (Poli Sci faculty) 22 mentions</p>	<p>A champion of good communication sets a good model as Academic Senate president, keeping an open mind in a changing campus climate. Always positive and moving forward solving problems - no sniveling and whining. Appears to want to bring about positive change. Attends many different committee meetings and departments meetings and wants to have open lines of communication. Encourages openness and promotes the idea of a deliberative democracy. Facilitates open democratic productive discussion, optimistic. For bridging the gap between admin and faculty and staff positive influence not cynical or jaded, hardworking and open to all - brings energy to faculty and campus. Fostering and practicing deliberations brings together diverse interest groups. Good listener. He and others worked in a team to convince others who were against allowing easy entrance to the Bundy campus to agree with SMC suggestions; effort produced positive results. He focuses on the mutual exchange of ideas to foster working together to solve problems. I was impressed with him when he was president-elect of the AS and he visited the Art Department. To communicate to us who he was why he was running and what he hoped to accomplish as president. Links all the departments. together at Academic Senate and pushes forward new ideas while listening to everyone. Always collegial positive when speaking with anyone, consummate politician. Makes an effort to communicate. Organized senate meetings that encourage faculty voices and open discussion. Speaks lucidly about issues that affect us all. His style is non-confrontational warm and inclusive, backed up by his knowledge of campus politics/history.</p>

Tarvyd, Ed (Life Science faculty) 3 mentions	Always shares and communicates his love for the world, the oceans, and SMC with others. Outstanding teacher friendly open helpful. Stands outside to converse with all and to smoke.
Taylor, Robert (KDR faculty)	Available for helping personal as well as work-related issues.
Telecom Department, (classified staff)	They respond to equipment failure to get it up and running so we can communicate with each other.
Tesdahl, Eydie (Business/CSIS classified staff) 6 mentions	Ready, willing, able, prompt at all times. Is knowledgeable of how things are run Easily connects us to the right person. Helpful for all cheerful knows everyone on campus great with students. Interacts between students and staff liaison between staff and non-teaching personnel. Is so friendly helpful and just a joy to work with She is the glue that keeps two departments running effectively. Promotes communication by honestly telling us what she thinks works and doesn't work for the department. And in the end always willing to help regardless of what is decided on.
Todd, Gary (English faculty)	In a gentle kind way he learns what's happening in my department and makes sure other people who can benefit also learn of it.
Tovar, Esau (Counseling faculty)	
Trager, Phyllis (Earth Sciences classified staff)	Listens and takes care of problems immediately; makes my work easy.
Trejo, Amelia (Student Life classified staff)	Keeps us informed re:club activities, very efficient!
Tsang, Chui (College President administrator)	Because he came in with a very positive attitude and outlook - and a unifying agenda.
Tsang, Chui (College President administrator) 2 mentions	I am new and he is new and I feel we have that in common. High energy clearly imparts concepts and course content and holds student attention.
Turner, Frank (Music faculty)	
Vela, Giovanni (Telecom classified staff)	Telecom guru.
Villafuerte, Roger (Telecom classified staff)	Very helpful with computer problems even lets me e-mail error messages to him.

Vishwanadha, Hari (English faculty)	Organizes and publicizes numerous department events. Always does so in a very informative enthusiastic way.
Washington, Marni (Academic Affairs classified staff) 3 mentions	A great communicator because she e-mails calls and physically comes to departments to see things. Nice and sweet.
Webber-Gregg, Bronwyn (Health Science classified staff)	Available to everyone, calm, critical thinker, problem solver rather than problem creator.
Wehbi, Mary (ECE faculty)	Always there to help with child-rearing questions.
Weil, Mary Jane (Disabled Students Center faculty)	All three have this in common: they listen really well consider seriously what we in our department have to say and do their best in communicating our needs and thoughts to others.
Welcome Center, (classified staff)	For having a place for new incoming students to get help.
White, Judith (Career Services Center classified staff)	Tells students about internship.
Willis, Sandra (Science LRC classified staff) 2 mentions	Encourages students to do their best and seek resources. Instantly informs library staff of problems.
Wissmann, Paul (Life Science faculty)	Always appears to be energetic in his support and encouragement to students to make use of the knowledge they gain in science.
Yancey, Richard (Media Services classified staff)	Has all the answers re Docuweb and is the man to go for Laker updates.
Yarrish, Julie (Distance Ed administrator) 4 mentions	Distance Ed great at communicating info to us. Mediates and facilitates tough issues with great sense of humor and a lack of judgment. Will bend over backward to help you get a course outline.
Ybarra, Robert (Operations classified staff) 5 mentions	“He is the MAN!” Always ready to help and willing to go out of the way to please. Goes from department to department helping with basic necessities -. Knows where everything is and can get you what you need. Positive pleasant helpful.
Yoder, John (Academic Computing classified staff)	Keeps me informed departmentally and institutionally.

Young, Rocky (Former VP administrator) 2 mentions	Great leadership. He met and talked to everybody. At lunch he would sit with you even if you were not administration. He joined faculty and staff in the lounge area.
Zehr, David (English faculty)	Leaders within our department, communicate general as well as detailed info to faculty.